

April 24, 2015

NO-2015-14-C

Jocelyn Boyd South Carolina Public Service Commission 101 Executive Center Drive Columbia, SC 29210

Re: Notification of Cypress Communication Operating Company, LLC's ("Cypress")

Application Filed With the FCC

Dear Ms. Boyd:

This letter is to inform you that Cypress Communications, LLC has made an application to the Federal Communications Commission to discontinue Cypress's domestic telephone service.

Pursuant to 47 CFR § 63.71, Cypress is required to notify you of its application with the FCC and to notify you that you will have 15 days to file any comments on this application with the FCC. Attached is a copy of Cypress's application to the FCC to discontinue service.

If you do have any comments in regard to this application, please address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Cypress Communications, LLC. If you have no comments on this Application, there is no further action to take on your part.

Sincerely,

Alex Gertburg, Esq. General Counsel

Cypress Communications, LLC

RECEIVED

BEFORE THE FEDERAL COMMUNICATIONS COMMISSION AND GO AND TO THE WASHINGTON, DC 20554

| In the Matter of Cypress Communications Operating Company, LLC |) | |
|---|-------------|---|
| |))) | WC Docket No. 15 File No. ITC-T/C-2015 |
| Section 63.71 Application |) | |

APPLICATION

Cypress Communications Operating Company, LLC ("Cypress" or "Applicant"), hereby requests approval from the Federal Communications Commission ("FCC" or "Commission") pursuant to Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. § 214, and Sections 63.19, 63.62 and 63.71 of the Commissions's rules, 47 C.F.R. §§ 63.19, 63.62 & 63.71 to discontinue offering domestic and international service and relinquish its certificates with the FCC.

I. APPLICANT

Cypress Communications Operating Company, LLC

Applicant is a limited liability company organized under the laws of the State of Delaware. Its principal offices are located at 75 Erieview Plaza, Suite 400, Cleveland, Ohio 44114. Applicant holds blanket domestic Section 214 authority as well as international Section 214 authority pursuant to FCC File No. ITC-MOD-20051205-00515 to operate as a global or limited global facilities-based and resale carrier.

Applicant provides competitive local exchange services on a retail basis in the following states: Alabama, Arizona, California, Colorado, Connecticut, Delaware, D.C., Florida, Georgia, Illinois, Kentucky, Louisiana, Massachusetts, Maryland, Michigan, Minnesota, Mississippi,

Nevada, New Jersey, New York, North Carolina, North Dakota, Oklahoma, Pennsylvania, South Carolina, Tennessee, Texas, Virginia (Cypress's affiliate Cypress Communications Holding Company of Virginia, LLC), Washington & Wisconsin.

II. SECTION 63.71 INFORMATION

Cypress hereby provides the following information as required by Section 63.71:

(i) Name and Address of Applicant:

Name:

Cypress Communications Operating Company, LLC

Address:

75 Erieview Plaza, Suite 400

Cleveland, OH 44114

(ii) The name, title, and post office address of the officer to whom correspondence concerning the application is to be addressed:

Alexander E. Gertsburg, Esq. General Counsel 36 South Franklin St. Chagrin Falls, OH 44022 T: 440.571.7775

E-mail: ag@gertsburglaw.com

Ryan Tackett, Esq.
Corporate Counsel
Cypress Communications Operating Company, LLC
75 Erieview Plaza, Suite 400
Cleveland, OH 44114
T: 216.373.4635
E-mail: rtackett@broadvox.com

(iii) Date of Planned Service Discontinuance:

April 1, 2015

(iv) Points of Geographic Areas of Service Affected:

Cypress's TDM-based services are available in approximately 500 office buildings located in the following major metropolitan areas: Dallas, TX; Houston, TX; Chicago, IL; Atlanta, GA; Philadelphia, PA; Los Angeles, CA; San Francisco, CA; Miami, FL; Tampa, FL; Boston, MA; Arlington/McLean, VA; Indianapolis, IN; Seattle, WA; Minneapolis, MN; Phoenix, AZ; Hartford, CT; Rutherford, NJ; Denver, CO; Washington, D.C.; New York, NY; Bethesda, MD; Birmingham, AL; Nashville, TN; Charlotte, NC; Wilmington, DE; Troy, MI; Las Vegas, NV; St. Louis, MO; Jackson, MS; Portland, OR; and Greenville, SC.

(v) Brief Description of the Type of Service Affected:

Cypress services its customers using a shared-tenant services platform that relies on PBXs and TDM technology.

(vi) Brief Description of the Dates and Methods of Notice to All Affected Customers:

Cypress's customers were notified between February 2, 2015 and February 9, 2015 via a notification letter that was sent via e-mail, regular U.S. mail and also inserted into customers' invoices. Customers also received an additional notice via email on February 27, 2015. A copy of the notice is attached hereto as Exhibit A.

(vii) Whether the Carrier is Considered Dominant or Non-Dominant with respect to the Service to be Discontinued, Reduced, or Impaired:

Cypress is considered to be non-dominant with respect to the service to be discontinued.

CONCLUSION

For the foregoing reasons, Applicant respectfully submits that the public interest, convenience and necessity would be furthered by the grant of this Application and hereby requests that the Commission promptly grant this Application.

Respectfully Submitted,

Cypress Communications Operating Company, LLC

By:

Alexander E. Gertsburg, Esq.

General Counsel 36 South Franklin St.

Chagrin Falls, Ohio 44022

Telephone: (440) 571-7775 Facsimile: (440) 571-7779 Email: ag@gertsburglaw.com

Ryan Tackett, Esq. Corporate Counsel

75 Erieview Plaza, Suite 400 Cleveland, Ohio 44114

Telephone: (216) 373-4635 Facsimile: (216) 446-6156

Email: rtackett@cypresscom.net
Attorneys for Cypress / Applicant

March 2, 2015

CERTIFICATE OF SERVICE

I hereby certify that a copy of this notice will be served on the Governor's office in each affected state as well as the Secretary of Defense, Special Assistant for Telecommunications.

/s/ Ryan Tackett
Attorney for Cypress / Applicant





Re: You Must Choose a New Telephone Service Provider by March 31, 2015

Dear Cypress Customer:

Cypress Communications Operating Company, LLC ("Cypress") will discontinue all operations effective March 31, 2015 (the "Termination Date"). As of the Termination Date, Cypress will no longer offer phone or data service. This affects all Cypress customers nationwide. We urge you to immediately find an alternative service provider and transfer your services prior to the Termination Date to avoid an interruption in your services. Cypress is here to assist you in any way with your transfer of service. Customers may call (844) 276-2386 toll-free for further assistance.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Cypress Communications Operating Company, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

We want to take this opportunity to thank you for choosing Cypress as your phone and internet provider and for your years of loyalty. We sincerely apologize for any inconvenience this may cause you and wish you continued success in your business.

Sincerely,

Cypress Communications Operating Company, LLC 75 Erieview Plaza, Suite 400 Cleveland, Ohio 44114